



# What is Club 10?

## Quality Assurance and Risk Management

Club 10 is Gymnastics Australia's quality assurance and risk management system for affiliated gymnastics clubs. Involving a series of checklists and application processes, clubs can move through the 5 levels of accreditation via self assessment, external assessment and endorsement.



There are five Club 10 Accreditation Categories (Star 1 to Star 5) each with unique compliance requirements. Star 3 is the benchmark for all clubs (the "middle ground") where clubs are required to demonstrate compliance with all Club 10 National Standards through submission of documentation and evidence.

## Development and Improvement

Club 10 was developed to help people who run gymnastics clubs understand how to establish and maintain management systems that will assure quality and give the necessary information to enable clubs to build such systems.

Management systems, if well planned and written, will underpin any service business such as a gymnastics club. Although, not all gymnastics clubs will need to restructure all processes to meet National Standards, Club 10 can make good business sense and should also lead to improvements within each club.

## Implementing Quality Management Systems

There are many advantages for implementing quality management systems within a gymnastics club. The benefits associated with quality assurance and risk management can include improvements to both internal processes and external operations.

Through Club 10, gymnastics clubs can experience:

- *Assurance* that risk management strategies are in place which could reduce the likelihood and impact of liability claims
- *Enhanced recognition* Nationally that can create new opportunities in membership recruitment and retention
- *Continuous improvement* of club performance through ongoing accreditation and compliance
- Boosted *staff morale* through increased management efficiencies
- Bottom-line benefits through *increased efficiency, reduced waste and better utilisation of resources*





## Club 10 National Standards

The Club 10 National Standards are designed to be compatible with other management systems and standards throughout Australia and Internationally. Our National Standards are the combination and general consensus of management systems currently in operation within gymnastics clubs throughout Australia.

The Club 10 National Standards have been in development since October 2000. Through regular consultation with State Associations and gymnastics clubs including large and small, rural and metropolitan, private and committee run clubs, the Club 10 National Standards have been revised to address current operations within all clubs.



### Assessment

How well is your club performing? How do you know? How does your club's performance compare to other clubs in Australia? What does your club need to do to improve?

Whether your club is a private or a public organisation, for profit or not-for-profit, Australian gymnastics clubs that are serious about improving understand the value of regularly assessing their leadership and management systems against a framework of industry-wide excellence and best practice.

Club 10 is designed to assist gymnastics clubs measure current performance and build a solid foundation for future success.

Rigorous, objective assessment provides an overview of the extent to which the systems and operations of the club are aligned to the principles and National Standards of Club 10.

Club 10 is a review of the club's management processes and performance against a standard model of excellence as determined by and for gymnastics clubs.

Assessment through Club 10 enables your club to clearly:

- *Assess* the performance of its leadership and management systems
- *Build* those results into strategic planning processes
- *Benchmark* where the club stands in terms of the sporting marketplace and competitors
- *Drive and focus* business improvements to achieve measurable results.

